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Objective

To investigate, analyze and evaluate emerging technologies and systems to support IT planning, procurement and management, making use of my engineering background and previous experience as a systems manager, technical author and procurement specialist. My goal is also to support senior managers and executives in the use of IT to solve business problems.

Key Competencies

- Excellent communicator
- Team leader and facilitator
- Self-starter
- Analytical
- Varied ICT experience
- Multi-tasker

Accomplishments

A well-respected consultant and systems manager with more than 35 years of experience in Information and Communications Technology (ICT) in both the public and private sectors. Long term success in advising and educating IT managers, including:

- Researched and developed whitepapers and technology guides covering a variety of technical topics; typically used for marketing and lead generation purposes
- Developed courses and seminars related to networking and open systems; used as part of a portfolio of courseware and as management briefings
- Elicited requirements for and wrote multiple IT RFI/RFP's for government organizations
- Prepared PowerPoint presentations as a regular part of assignments, for others to use, and for conference presentations
- Co-author of an introductory book about OSI standards which was aimed at network professionals
- Produced technical papers for various assignments and for publication
- Researched and developed Business Architecture artefacts for an IT tools support group
- Facilitated and wrote RFP Responses under tight deadlines

Employment

- 1998- Present **ConCon Management Services (Toronto)** - Owner/Senior Consultant
Contract and consulting services primarily for public sector clients in Toronto; developed management presentations and reports; author of multiple RFPs and RFIs and responses; facilitator of Threat Risk Assessments; author of multiple ITIL-based service descriptions; expert contributor to ISO standards
- 1986-1998 **The PSC Group (Ottawa/Toronto)** - Senior Consultant/Regional Manager
First employee in Toronto; wrote courses; consulted to federal and provincial governments and telecommunications suppliers; business development and management; represented PSC on various technical standards committees
- 1978-1986 **Canadian Imperial Bank of Commerce (Toronto)** - Senior Systems Manager
Various first and second level management positions in the areas of networking, computing, technology research and long range planning. Represented the bank on industry standards committees. Promoted to report to the Vice-president of Telecommunications.
- 1972-1978 **CN Rail (Montreal)** - Senior Communications Engineer
Coordination of networking activities for the TRACs project; development of workstation testing software; represented CN on Canadian standards committees for data communications and OSI. Promoted to senior engineer.
- 1970-1972 **University of Toronto** - Teaching Assistant
Assisted professors with various undergraduate courses
- 1969-1970, 1971 **CP Telecommunications (Montreal)** - Telecommunications Engineer
Specification and ordering of low speed data circuits; research report on local loop specifications

Education

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| 1969 | McGill University | Bachelor of Engineering (Electrical) |
| 1972 | University of Toronto | Master of Applied Science (Computers) |
| 1976 | McGill University | Diploma in Management |

Current Affiliations

- Member - Professional Engineers of Ontario (transferred from Quebec)
- Life Member - Institute of Electrical and Electronic Engineers
- Member - Canadian Committee on JTC1/SC38 (Distributed application platforms and services)